

NETWORK MANAGER REPORT



JANUARY 2003

SUBMITTED BY Winn McInnis, General Manager

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OVERVIEW

Marketing/Operations

The first month of the New Year demonstrated itself to be a month of new beginnings. We have made several new and encouraging contacts with prospective agency partners, including the new Secretary of State and the Alabama State Bar. Our pipeline of new business grows daily, following the Inauguration of the new Governor, and we look forward to that pipeline continuing to develop.

Other highlights during the month were:

- All of our 13 DPS clients are tested and ready to access the Alabama Interactive interface to AL driver records at the cut time of 12:10 AM CST, on February 1, 2003.
- The Department of Revenue received the “Cool Idea of the Week” award from www.tax.org, a Web site designed for use by tax professionals.
- The Alabama Department of Environmental Management has approved their Agency Agreement and Scope of Work for their Phase II Storm-Water Permitting service. The agency also expressed that several divisions within ADEM are ready to pursue additional projects with Alabama Interactive.
- The Alabama Real Estate Commission has requested another service, online instructor license renewal. They have created a list of other projects that they wish to undertake in 2003 and 2004.
- The Alabama Board of Nursing has requested three new services, name and address change, and two subscriber services, one enabling employers to recruit nurses and the other to monitor a nurse’s license status and any disciplinary activity.
- Meeting the new Secretary of State, Nancy Worley. Ms. Worley seems very enthusiastic about providing online services.
- Meeting with the Alabama State Bar, who has a list of services that they would like to provide online, membership renewal being their primary priority.

Development

We are working closely with the Secretary of State to provide an online UCC filing application that will give SOS the ability to receive UCC filing data in an electronic format, thus saving SOS resources when processing the paper forms. This application is undergoing User Testing.

We have started our discussions with ADEM to provide an interactive application that will give Alabama citizens and companies the ability to notify ADEM if their construction plans will possibly contaminate a water source.

We are in discussions with the Alabama State Bar to provide an online license renewal application. We will begin to look at how to model their database setup as soon as they have completed their conversion from Sybase to SQL Server.

We are in the process of upgrading our database server in an effort to continue to provide quality service. The new database server is up and running and we are now in the process of testing our existing applications with this new server.

PROJECT REPORT

COMPLETED!

Application	Agency	Description	Status
Renewal of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to renew their license online. They can also change their address and personal information.	This application is complete and in production.
Reactivation of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to reactivate their license online.	This application is complete and in production.
Reinstatement of Nursing Licenses	Alabama Board of Nursing	This application allows nurses to reinstate their license online.	This application is complete and in production.
Renewal of Real Estate Licenses	Alabama Real Estate Commission	This application allows for the renewal of licenses online by real estate agents, realtors and brokers.	This application is complete and in production.
Broker/Agent Certification	Alabama Real Estate Commission	This application allows for the certification and verification of licensed agents/brokers in the state.	This application is complete and in production.
Sales, Use and Lodging Tax Filings	Department of Revenue	This application allows Alabama businesses to report and pay sales, use and lodging taxes online	This application is complete and in production.
Refund Status for Individual Income Tax	Alabama Department of Revenue	This application allows for users to check the status of their individual income tax filings online, 24/7.	This application is complete and in production.
UCC (Uniform Commercial Code) Filings	Alabama Secretary of State	This application allows business entities to file their UCC filings with the Secretary of State through the Internet. The application will accept credit card payment of the filing fee and automatically calculate the appropriate charge.	This application is complete and is currently in testing. Production date is scheduled for January.
Payment Portal Merchant Service Agreement	Secretary of State	This will allow SOS to use our Merchant Service Agreement and Payment Portal to accept and transfer funds.	This application is complete and in production.

IN DEVELOPMENT . . .

Application	Agency	Description	Status	Target Date
Payment of Parole and Restitution Cost	Alabama Board of Pardons and Parole	This application will allow parolees to pay restitution fines online	This project is still in the preliminary stage.	End of January 2003
Electronic Access to Motor Vehicle Records	Alabama Department of Public Safety	This application provides electronic access to certain motor vehicle records	This application is in the spec gathering stage	Application is complete and users are testing. Application will be live midnight, 2/1/03.
Address Change	Alabama Real Estate Commission	This application allows for the changing or updating of addresses and personal information.	This application is still in development.	TBD

IN PLANNING AND CONSIDERATION . . .

Application	Agency	Description	Status	Target Date
Renewal of License	Alabama Association of Bankers	This application allows for the renewal of licenses online.	Awaiting follow up.	TBD
Renewal of License	Alabama Board of Chiropractic Examiners	This application allows for the renewal of licenses and fee payment, online.	Pre-project planning.	September 2003
Hunting and Fishing Licenses/POS	Alabama Department of Conservation and Natural Resources	This application allows users to select from available permits and purchase them on-line.	This project is currently still in the proposal stage.	TBD

Payment of Court Cost	Administrative Office of Courts	This application allows Courts to accept payments by county via Internet.	This project is still in the preliminary stage.	January 2003
Federal Mining ⁹⁷ Project	Alabama Department of Environmental Management	This application allows for the online submission of the pre-construction watershed application	Waiting to review requested data before development can begin.	January/February
Renewal of Builders Licenses	Alabama Home Builders Licensure Board	This application allows for the renewal of licenses online.	This project is currently tabled.	TBD
Renewal of Marriage and Family Therapists' License	Alabama Board of Examiners in Marriage and Family Therapy	This application will allow marriage and family therapists to renew their license and pay the renewal fee	Functional Specifications have been drafted and require agency approval.	September 2003
Name and Address Change	Alabama Board of Nursing	This application will allow nurses to change their name and address of record	Functional Specifications have been drafted and require agency approval	May 2003
Licensee database search and download	Alabama Board of Nursing	This application allows hospitals, insurance companies, etc. to download the nursing roster in order to send correspondence	Functional Specifications have been drafted and require agency approval	March 2003
License verification and disciplinary actions	Alabama Board of Nursing	This application will allow hospitals, insurance companies, etc. to verify a nurses license status and receive notification of disciplinary and/or legal actions	Functional Specifications have been drafted and require agency approval	June 2003

Instructor License Renewal	Alabama Real Estate Commission	This application allows licensed instructors to renew their license online	This project is still in the preliminary stages.	May 2003
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Note: The agencies represented in “Planning and Consideration” are agencies that have committed wanting service provided by Alabama Interactive. Other agencies we have met with, but need internal follow up before continuing include: *Department of Education, Personnel Department, Alabama Real Estate Appraisers Board, Alcohol and Beverage Control Board, Board of Professional Engineers and Land Surveyors and State Banking Department.*

SERVICE REQUEST

Service Request #18

Alabama Board of Nursing Online Nursing Roster

Alabama Interactive requests and recommends this service for the Alabama Board of Nursing is added to the network as a **charge** service. Development for the Alabama Interactive Nursing Roster application is at no cost to the Alabama Board of Nursing.

Service Request #19

Alabama Board of Nursing Online License Status, Disciplinary and Legal Action Verification

Alabama Interactive requests and recommends this service for the Alabama Board of Nursing is added to the network as a **charge** service. Development for the Alabama Interactive License Status, Disciplinary and Legal Action Verification application is at no cost to the Alabama Board of Nursing.

Service Request #20

Alabama Board of Nursing Online Name and Address change

Alabama Interactive requests and recommends this service for the Alabama Board of Nursing is added to the network as a **free** service. Development for the Alabama Interactive Name and Address Change application is at no cost to the Alabama Board of Nursing.

Service Request #21

Alabama Real Estate Commission Online Instructors License Renewal

Alabama Interactive requests and recommends this service for the Alabama Real Estate Commission is added to the network as a **charge** service. Development for the Alabama Interactive Instructors' License Renewal application is at no cost to the Alabama Real Estate Commission.

OPERATIONS & ADMINISTRATION

Alabama Interactive Personnel

Ms. Hutchinson and Jing are proving to be excellent additions to the Alabama Interactive team. We are so glad to have their assistance.

We continue to search for additional development talent. While we interviewed several candidates in January, none of them seemed the right fit for our team.

OTHER BUSINESS/IN CLOSING

If January is any indication of how 2003 will play out, we can look forward to a great year. Our progress with DPS clients and DPS as an agency is very exciting and we look forward to working with them on additional initiatives. Also, we could not express our excitement with Secretary Worley's goals for automating her office.

As always, please feel free to call on me with any questions or comments.

I can be reached at 334-261-1990, or email at vmcinnis@alabamainteractive.org

Respectfully Submitted,

Winn McInnis